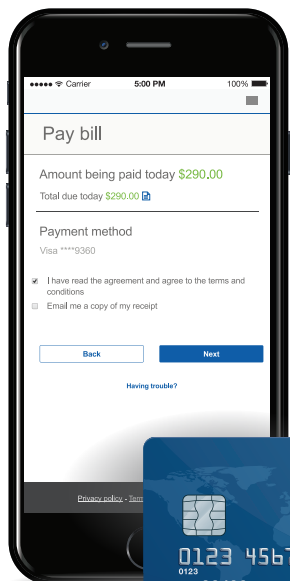


Your
success is
our focus.

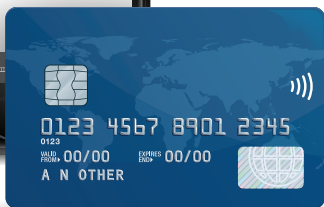
Complete Revenue Cycle Management
Fast. Accurate. Compliant.
zotecpartners.com



Business to Consumer Starts With Zotec.



The paradigm shift from business-to-business healthcare to business-to-consumer healthcare has created a material impact on the revenue cycle for urgent care centers, especially as high deductible health plans characterize a major shift in the responsibility to pay.



Each process within the revenue cycle ultimately leads to the patient. Zotec Partners combines revenue cycle management with patient experience methodology that allows you to engage patients as consumers in the new health care landscape.



Revenue Cycle Management

Our unique blend of proprietary software technology, detailed processes and skilled professionals make up a world-class revenue cycle management service that offers:

- Customized billing processes and protocols
- Complete and compliant charge capture
- Improved patient registration
- Time of service collection technology
- Continual coding feedback
- EMR interoperability
- Coding expertise
- RFI Portal
- Case rate methodology and direct claims filing
- Automated appeals

Zotec's superior analytical tools and automated billing processes, paired with a strict attention to compliance, gives us confidence to financially manage our large system of 32 urgent care facilities.

Patty Rhoden
VP of Financial Operations and AZ West CFO
Banner Health

You work hard. Zotec ensures you get what you're entitled to.



Business Intelligence

Our proprietary business intelligence tools and technologies have changed the game for urgent care physicians, who can now:

- Access integrated proprietary technology 24/7/365
- Proactively manage their business
- Monitor the vital signs of each center
- View and digest a wide range of revenue cycle metrics
- Mine and extract key performance indicators from their data
- Make informed decisions

Comprehension



Reporting



You have urgent care centers to run.
Zotec ensures you are fully informed.



Patient Experience

Zotec's thorough patient experience processes meet today's business-to-consumer healthcare challenges. Our payment follow-up methods are proven to improve the bottom line, with multiple patient access innovations available 24/7/365:

- Easy-to-understand billing statements
- Advanced interactive voice technology
- Texting and mobile capabilities
- Online patient portal
- State-of-the-art call center
- Follow up protocols driven by patient persona
- Propensity to pay data ignites follow-up action
- Automated payment plan options

Confusing medical bills and frustrating collections processes can derail satisfactory clinical experiences in your urgent care centers.

Your patients have bills. Zotec ensures they have payment options.



Urgent Care Expertise

Zotec understands the unique revenue cycle complexities that urgent care centers face.

- Privately-held company with national coverage
- Highly experienced personnel
- 70 million medical procedures combined annually
- SOC-2 Certification
- PCI DSS Version 3.2 Certified Level 1 Service Provider



Zotec Partners supports the industry as a Bronze Corporate Support Partner of the Urgent Care Association of America (UCAOA).

You are seeking a change. Zotec ensures it is the best one.

Let us help you succeed.

To learn more about Zotec Partners and discover ways we can increase collections, minimize risks and improve patient satisfaction surveys for each urgent care location, contact us today for a complimentary consultation.

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